

**Note for your records**

**Sound Healing Lotus Academy UK has received many enquiries, requests, since advertisement of the Retreat for 2<sup>nd</sup> – 4<sup>th</sup> October 2020.**

**Due to the limited availability, all bookings are on a first come first served basis.**

**Booking Terms & Conditions:**

Please read and state that you have “understood” all points raised within the content of “Terms and Conditions” below and sign where appropriate.

Sound Healing Lotus Academy UK, reserves **NO** rights for your negligence of not understanding or complying with the content therein.

Should you require the help to understand the below information and content, then Sound Healing Lotus Academy UK, are happy to discuss via telephone or via discussion but this will **NOT** omit you from signing.

- Bookings are only confirmed, once a Deposit payment of **£100.00** is received by **BACS ONLY** with your unique Reference number that will be given at the time of booking. The remainder of monies is due by you as set out by the Terms and Conditions within this content and up to 8 weeks prior to undertaking the Retreat.
- A payment plan can be arranged with Sound Healing Lotus Academy UK, to suit your budgetary needs for the remainder of monies due, but **Please Note payments are by BACS ONLY**. A Reference on payment by you, via Bacs will be required of your Surname and a reference number that will be given as agreed on receipt of the Deposit.
- All remainder payments outstanding **MUST** arrive via BACS **Eight (8) weeks** before undertaking the retreat, failure to do so, Sound Healing Lotus Academy UK will terminate your contract.
- Any payments made during the term of agreement, this will be paid towards the services required for the weekend, and this will include the property, caterers and outside hosts.
- If final payment has **NOT** been received prior to the date given and agreed, then Sound Healing Lotus Academy UK, **RESERVES ALL RIGHTS** to terminate your booking and all monies including Deposit, shall be forfeited.
- **Please note:** - On booking to attend the Retreat for 2<sup>nd</sup> – 4<sup>th</sup> October 2020, You justify this, by taking any participation during the course of the weekend unless agreed by both parties and

note: - Sound Healing Lotus Academy UK Reserves *ALL Rights* for you to use these services/facilities scheduled, planned over the weekend and you do so at your own risk.

- Some Services during the weekend, will be organised by some outside businesses and Sound Healing Lotus Academy UK cannot be held responsible for any actions they take or how they deliver their services to you.
- We ask that you obtain enough holiday cover of insurance for your own self whilst at the Retreat for the weekend scheduled, Sound Healing Lotus Academy will not be liable or held responsible as this for you to procure and nor is the property owner liable in any way.
- Sound Healing Lotus Academy UK, suggests that you cover any extra expenditure for any other Services that may be provided and wish to take part in, and is not part of the agreement during the weekend at the retreat. Sound Healing Lotus Academy UK, take no responsibility for these services, due to the businesses offering the services, which is a separate identity.
- All workshops, talks and planned activities organised as part of the agreement, are arranged and covered within the price, but these services are at your own risk, Sound Healing Lotus Academy UK cannot be held or responsible for any actions taken by you, let alone any risks you place yourself in.
- All Bed and Board will be covered during the weekend, but for *single occupancy* this will **NOT** be covered, as due to interest, we do not have this facility of single rooms.
- With reference to the talks, workshops and activities this will be included. Anything outside of these services will NOT be covered.
- Any activities such as walks, swimming or use of the spa facilities, during your leisure time, will be held at your own risk.
- Please note if you do go walking, please be mindful of the areas you do walk, as you can be prosecuted by the farmers and their lands. Sound Healing Lotus Academy UK will not be held responsible for any areas you wish to walk but you do so at your own risk.
- Please note: - The owners of the property, wish that anyone who has any Fake Tan, will **NOT** be allowed in the swimming pool, Jacuzzi or leisure facilities. This spoils the waters and you will liable to pay towards any expenses incurred by you and indeed you will not be allowed by Sound Healing Lotus Academy to use any of the leisure facilities offered.
- Any special dietary requirements will be required at the time of booking, and only if they can be obtained but it is your responsibility to let us know if this is applicable to you, as Sound Healing Lotus Academy UK, cannot be held responsible for any food served during the weekend, as these services will be provided by using outside Caterers. So any allergies/intolerances will be required beforehand and only if they can be organised.
- Any damages to the property or it's amenities and surroundings created by you, you will be held responsible to pay for any breakages incurred and this will be between you and the Proprietor. Sound Healing Lotus Academy UK, shall not have any responsibility or liability for your negligence or risks that you undertake.
- All information held on file given by you, for you to attend the Retreat, will be kept confidential at all times and under the Terms of the GDPR Statement.
- At ALL times please respect others during the weekend of any use of Services.
- This is Well-being weekend and we ask that you respect this to gain the optimum during your time at the Retreat.



## The basis upon which Sound Healing Lotus Academy UK hold this data is of a “Legitimate Interest”

Sound Healing Lotus Academy UK, are required by law to state about GDPR, as set out below.

- Sound Healing Lotus Academy UK will and do NOT share your information with any third partners, unless otherwise to do so for any given reason. They will only use your contact information, so we can contact you with matters relating to your enquiry or any further information of the booking agreement.
- The Data Controller for Sound Healing Lotus Academy UK is by way of use by their Administration Team and solely of use to them only.

### About GDPR

The privacy policy under GDPR and by law, as set out by the ICO (*for more information*), website:- <https://ico.org.uk/> , Sound Healing Lotus Academy UK, have a duty to state below of what or why your personal information is required. How they will be collecting the relevant data required for the use of their services. Sound Healing Lotus Academy UK, will also state how they will use your data.

1. Personal Data is required by Sound Healing Lotus Academy UK under the GDPR regulations, which helps them to provide a service within the law, **please note**, your information will not be divulged to third parties.
2. The required information collected, is your Name, Third Party Name, Addresses & Postcode, Including Email Address and phone number as written within the agreement of the Terms and Conditions for attending the Weekend Retreat. This as stated by the GDRP is required by law for us to know and in case of any emergency event,
3. All personal data will be kept in a secure file and compliant with the GDPR as set out by the ICO.
4. Sound Healing Lotus Academy UK, do not share information unless they are required to do so by law.
5. All information once used by Sound Healing Lotus Academy UK, and their services have been used, your data will be destroyed and no longer kept on file

### Photo Submission

Photos or Videos of any kind, taken at the retreat or at the organiser’s property should seek permission by them. **However**, Sound Healing Lotus Academy UK, will check that this is admissible before offering their services such as the Retreat prior to October 2020. And its outcome. So please do not share any information, unless permission is sought.

Sound Healing Lotus Academy UK, ask that you seek permission by “others” who attend the Retreat and with permission as to regards of photos and video content of any at all times.

- If you wish to upload any photos or videos on Instagram, facebook or any other Social Platform, this has to be sought **permission** by others attending the retreat, if they are in the photos or Videos and whom have used their services provided by Sound Healing Lotus Academy UK.
- No photos should be submitted that are an invasion of privacy of another person or its entity, as it will and can violate their personal rights by law.
- You must understand that by before submitting any information, photos or video of the Retreat, that you grant the name “**Sound Healing Lotus Academy UK**” who will be providing their services.
- Sound Healing Lotus Academy UK, aims are to provide a Retreat designed around “Well-being and Health” therefore, Sound Healing Lotus Academy will also seek permission by those attending, of use of “photos and Videos” as part of their Services by you before they upload onto their website or relevant Social Platform.
- You must understand that you are fully responsible for the content of your submissions.
- If anyone wishes to “Omit” from any videos or photos, please clarify before any services are undertaken, as Sound Healing Lotus Academy UK will respect your rights and within law.

### **PLEASE NOTE: -**

You are fully responsible for ALL of your actions for any content submissions as stated, and you are prohibited by law from posting or transmitting any unlawful acts, libelous defamatory remarks about others or services used. Sound Healing Lotus Academy UK will not permit any obscene behavior or language used during the use of the weekend or by using Sound Healing Lotus Academy UK Services.

All Copyrights are trademarked within these contents of the Terms and Conditions, and are for privacy use only and solely owned by Sound Healing Lotus Academy UK. Any inappropriate use of the content or material as stated, Sound Healing Lotus Academy UK reserves the rights by law and matters will be taken via. <http://www.protectmywork.com/>

### **Disclaimer and General**

Sound Healing Lotus Academy UK, reserves the rights to refuse any Services to anyone for any reason at any given time.

Sound Healing Lotus Academy UK, use “Cookies” as part of a normal business procedure by use of their website either for you to gain knowledge, browse or by way of booking any of their events.

Cookies are small text files that are created by a web server and stored on your computer when you visit a website. The website that is created by a “third party” and the cookies can be read of the contents when you visit their website. Many websites use cookies to improve your browsing experience and some are tailored made to collect data. Your rights are not withheld.

We use cookies for the following purposes: -

- Statistics of visits to the website
- Data collected of attendees who use Sound Healing Lotus Academy’s Services.
- Data Collect by a “Third Party” namely Biletto/EventBrite Ticket Platform.

## **Legal Content**

- Whilst Sound Healing Lotus Academy UK, endeavour to provide professional services. At all times, plans can change, or alter at the last minute, whether that is through the Proprietor of the property contracted, weather, unforeseen circumstances or changes of content during the Itinerary to suit others and Sound Healing Lotus Academy UK, Therefore, Sound Healing Lotus Academy UK reserves the rights.
- Any information contained within this document “Terms & Conditions” reserves the rights to exclude or take down any listings that fails to provide accurate information. The information contained is for general information purposes only and by way of use for Sound Healing Lotus Academy UK Services.
- Accuracy and reliability and suitability or availability of the information products or services offered by Sound Healing Lotus Academy UK, is made by every effort to keep it professional and lawful. Sound Healing Lotus Academy take no responsibility for any errors made and will NOT be liable for issues beyond their control.

Sound Healing Lotus Academy UK, also exclude and reserves the rights, as far as legally possible of the following: -

1. Any loss to you arising from any of the Services used or offered by Sound Healing Lotus Academy UK.
2. Loss of any monies paid, contracts agreed and breakages made by you.
3. We do not exclude legal responsibility from risk of harm, death or personal injury owing to their negligence, or legal responsibility for any misrepresentation or for anything else where exclusions is not allowed by the law.

## **Why do We have such a Strict Policies**

In compliance with the law, Sound Healing Lotus Academy UK are required to state the Terms & Conditions set out before them. Therefore, they also have a duty of care, with best interests and within lawful guidance as a professional service.

- Sound Healing Lotus Academy UK, Retreat, is a highly sought after and a Sacred Space. It is in a beautiful tranquil location and setting, so it comes at an expense. As you can appreciate, it has been hired solely and privately, for the use of Sound Healing Lotus Academy UK, and no other parties or persons will be allowed to enter other than booking names attending given and paid for the services, or those specified during the weekend of the other hosts organised by Sound Healing Lotus Academy UK.
- This is not the residential home of Sound Healing Lotus Academy UK, therefore please respect AT ALL TIMES with any notices placed around the property, grounds outside or within the property itself.

- Sound Healing Lotus Academy UK, hosts and guests are expected before leaving the retreat, to clean and tidy after themselves. So please make sure you are aware of this at all times, and support by you may be given and needed at times to clean up during the weekend, Health & Safety is paramount to all.
- Sound Healing Lotus Academy UK are aware that well-being and good health is they key and focus for the weekend, but at times “shifts of emotional, mental and physical feelings may occur during the weekend, so if at any time, these are felt and you need to discuss anything in private during the weekend, then please do not hesitate to contact a member of the team during the retreat as extra help can be given, but afterwards on departure may be too late.
- It is Sound Healing Lotus Academy UK, mission to make sure that ALL parties attending, have a relaxing, restful and feeling rejuvenated experience, by using their services.
- Their aim is to provide a service free from any risks or harm and it is in your best of interest to make sure you get to know the property well before participation takes place or by way of organised activities, workshops. If for any reason you are unable to participate or you wish to refrain from doing so for any reason, then please do not hesitate to contact a member of the team. Respect will be given at all times.
- There will be times of leisure during the weekend given, you may wish to go for a walk within the grounds or further, please respect All Private Land, by owners as you can and will be prosecuted for trespassing.
- ALL outdoor kit, will be required to be left in the room allocated for shoes, coats, boots etc. Slippers and socks can be worn at your own risk in the property but NOT outside.
- When a host or organiser secures the retreat, wherever the location, it is provided by Sound Healing Lotus Academy UK, to reserve those dates due to supply and demand and as per contract with the proprietor, so any monies that you have paid no matter what the circumstances as said above, cancellations creates an imbalance in the flow of energy, so make sure you are 100% sure you can undertake the retreat for the weekend.

Sound Healing Lotus Academy UK, use their goals, to utilise the weekend to its benefits, and to make it beneficial for all who attend to the fullest capacity. This will allow many people who can benefit from the weekend and what they will have to offer.

### **Copyright Laws**

*All information, content, images and materials via way of products or services that are available to view in connection with Sound Healing Lotus Academy UK. It is owned solely by them and it is also copyrighted by Sound Healing Lotus Academy UK. It is protected therefore under the copyright laws. No reproduction or redistribution is allowed of the content it expresses and it*

*is prohibited by law. Sound Healing Lotus Academy UK, seek as result criminal penalties due to any civil action taken. The name and company of Sound Healing Lotus Academy UK, therefore grants the rights and it is reserved. It is trademarked of the respective owners.*

**Please Note: -**

*All website material and Facebook at High Fellside Hall, is the content and material belonging to the owners wholly. Sound Healing Lotus Academy UK, will NOT be held responsible for your actions.*

*High Fells Hall, hold the copyrights of anything they have written or posted on their website but this will only be allowed by permission from them should you wish to use any of their content as stated.*

**Please sign to state you understand the Terms and Conditions of all content set out.**

**Name: -** .....

**Address: -** .....  
.....  
.....

**E-Mail Address: -** .....

**Telephone Number: -** .....

**Signature: -** .....

**And Finally..**

**Please make sure you understand, the Terms and Conditions in this agreement as stated above, You can either post to the address shown and signed in the places specified. But Failure to do so, will prevent you from attending the Retreat\*\***



**Please send to:-**

**Mr S Harvey**

**158 Lower Blandford Road**

**Broadstone**

**Dorset**

**BH18 8NZ**

**You can also give this form by hand, at Any Events that Sound Healing Lotus Academy UK offer but please note deposit MUST be paid for first to secure your space.**

**\*\*Please make a copy the Terms & Conditions for your records, but do NOT use the content for your own gain, as it is Copyrighted by law to Sound Healing Lotus Academy UK. A copy will be held on file under GDPR as stated.**